

## **Conditions for General Chauffeur Hire Only**

All hiring's are calculated as starting and finishing from a Birmingham central point and are subject to the current rate of VAT.

Bank and Public Holiday hiring's carry an excess charge, please ask what rate applies if you are considering hiring on any of these days. Car parking, tolls and portage are charged at cost.

Any parking tickets gained by the request of the client asking the chauffeur to 'wait here' shall also be charged at cost. When carrying luggage, all hard cases of boxes etc, must be placed in the boot.

Only a reasonable amount of hand luggage may, with the chauffeurs approval, be carried inside the car.

The chauffeur will choose what is in his opinion the best route to a particular destination according to traffic conditions and will always drive at a reasonable speed accordingly. If traffic conditions including road closures, accidents, unforeseen heavy traffic and acts of god prevents the driver from arriving on time, and this in tern leads to missed appointments/forwarding travel plans etc. Azure Super Car Hire can not be held responsible for any loss incurred, although every effort will be made to ensure the car arrives on time. Azure Super Car Hire do not accept any responsibility for personal goods left in the vehicle.

The company expressly prohibits any person other than the chauffeurs from driving their cars. We recommend that you allow the chauffeur to open the car door, as any damage incurred to the door you open (onto a post/other vehicle/passing motorbike/pushbike etc) shall be paid for by the hirer

Any job quoted for a set fee for a specific journey including hours and miles to be travelled is calculated on the information received at the time, and any excess hours or miles travelled over and above that quoted will be charged at the standard rate. Any damage to the vehicle inside or out caused by the client or the clients guests neglectful acts shall be paid for in full, together with loss of earnings if the vehicle has to be removed from the fleet for repair at the current daily hire rate for that vehicle. Smoking is not permitted in any of our vehicles.

Gratuities are left to the clients discretion but may be added to the bill if requested.

## **Cancellation Policy**

Any job cancelled within 24 hours of the time of hire will forfeit 100% of the cost.

Any job cancelled within 72 hours of the time of hire will forfeit 50% of the cost.

There will be no charge for cancellations over 72 hours. However if a specific vehicle and chauffeur has been requested and a deposit has been paid to secure their request or additional items or services have been purchased on behalf of our clients then we reserve the right to retain the deposit and charge in full for the services/items lost.

Any work we undertake shall be subject to these conditions with no exception, so please ensure you have read and fully agree to these terms.